

Timeless



This is moving

BEKINS[®]

This is Bekins.



Families like yours have trusted the Bekins family for generations. In 1891, brothers John and Martin Bekins founded the company with only three horse-drawn vans and 12 employees. Since those humble beginnings in Sioux City, Iowa, Bekins has grown into one of the nation's largest and most experienced moving and storage companies.

Putting You First

The heritage of moving and storage leadership written by Bekins began in the horse and buggy days and has continued into the Information Age. Whereas a strong back was the primary criterion for moving goods in the late 1800s, information technology defines today's moving and storage industry. Bekins reinvests profits into technology and programs that benefit you – the customer.

It's our mission to maintain our position as one of the nation's premier providers of transportation services. What does that mean to you? It means we live our philosophy of putting customers first.

As part of Indianapolis-based Wheaton Van Lines, Inc. – the fourth-largest household goods carrier nationally – Bekins is an employee-owned company. That means every employee has a vested interest in the success of your move.

Our agents and drivers are held to the highest standards in the industry. All Bekins agents are held to standards of quality, performance and conduct that will provide you with the comfort you seek. Bekins' Total Quality Commitment (TQC) Program ensures those standards are met

today, tomorrow and for the long haul. Bekins' drivers are no exception. They are paid for performance and take extra care to ensure your belongings arrive at your new home safely and without damage. Each is required to successfully complete training programs as well as customer service training. All of our drivers meet all Department of Transportation standards.

Packers and loaders also are held to stringent quality requirements to ensure your complete satisfaction. The Bekins driver, packer and loader team understands all of the details concerning your move. They understand the anxiety in moving your belongings to your new home and will be there for you every step of the way to make sure everything goes smoothly. With Bekins, you're not moving alone.

There are hundreds of people working behind the scenes to provide you with the best possible experience. Quality and service are the cornerstones of our company culture. Rest assured – you're in capable, experienced hands. Through our Customer Service Department at 800-992-5202, you will always have access to an expert who can answer any questions about your shipment.



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